From: Agilent Technologies <agilent_inquiries@agilent.com>
Sent: Tuesday, April 03, 2012 11:00 AM

Tuesday, April 03, 2012 11:00 AM Hanchett, James (DPH)

Subject: Your Agilent warranty is due to expire in April

If you can't read this email, click here.



Agilent Warranty Pre-Expiration Notification

Hello James Hanchett,

To:

The warranty on your G3440A - Agilent 7890A Series GC with serial number(s) CN11151075 is due to expire in April.

For the last year, you've had warranty-level repair coverage for your new Agilent/Varian system*, but that safety net will soon be gone. Now is the perfect time to consider an Agilent Advantage Service Plan to help keep your G3440A - Agilent 7890A Series GC operating at peak performance in your lab.

With Agilent, you have a variety of Advantage service plans to choose from, each designed to protect your budget, maintain instrument reliability and boost lab productivity. <u>Please visit us online</u> to see the Advantage Plan coverage levels and benefits, or to request an immediate budgetary quote.

Your Agillent Support Sales Specialist will contact you soon to discuss your contract options. We look forward to helping you choose the best level of service for your instruments, and to supporting your lab for the years to come.

Best regards,

Your Agilent Service and Support Organization Agilent Technologies, Inc. Phone: 800-227-9770, option 1, then 5

*The acquisition of Varian, Inc. by Agilent Technologies is now complete. That means Agilent is now your exclusive choice for OEM service and support for both your Agilent and Varian laboratory systems.

Plan now for worryfree support that begins after your warranty expires!

See Agilent Advantage Service plans for:

Chromatography, Spectrometry, & Dissolution Systems

Magnetic Resonance Systems

X-ray Crystallography Systems

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